

Figure 1



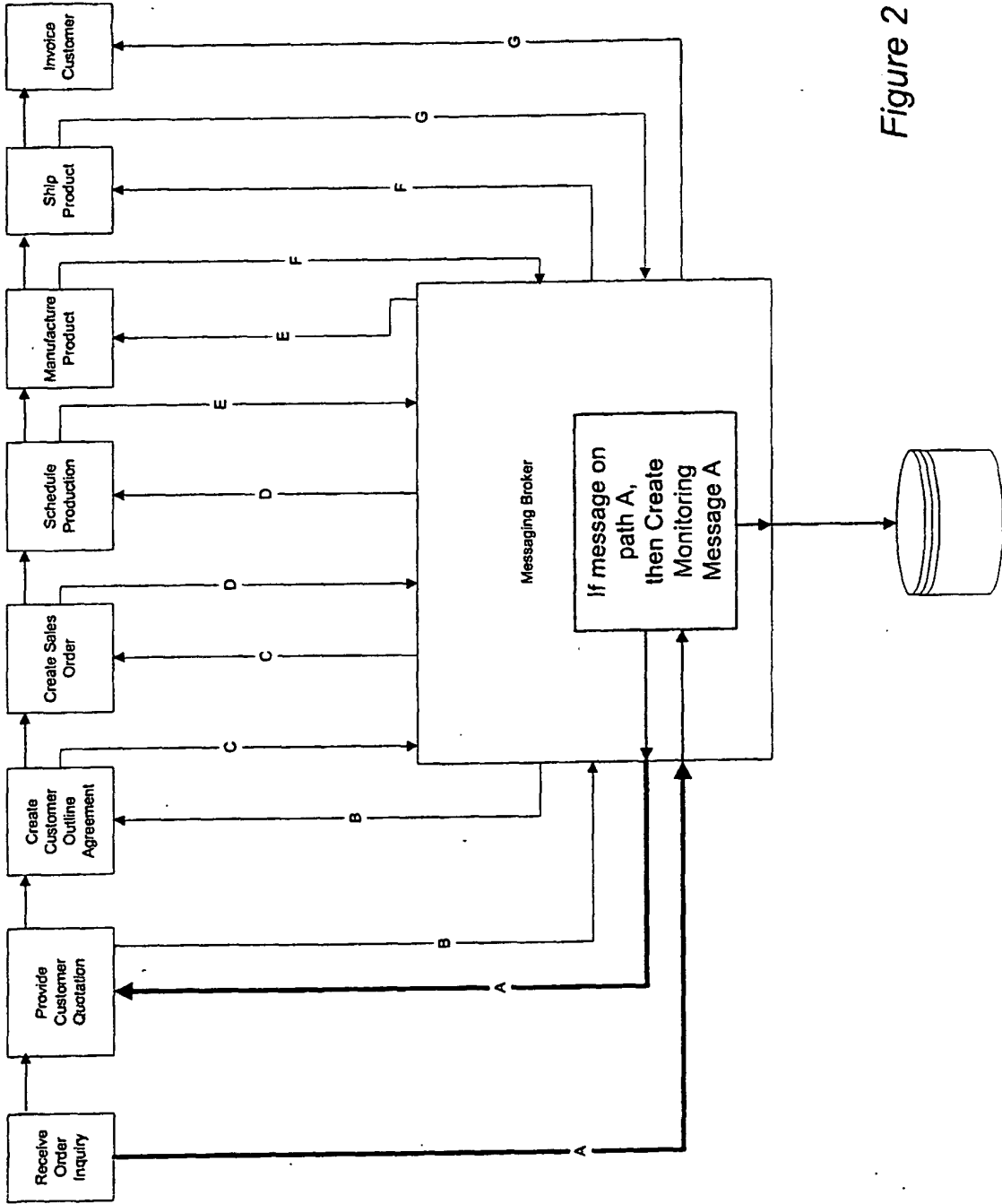


Figure 2





Summary Of Orders

Your Information

Customer Number
5000

Company
Dow Chemical

Location
Midland, MI

Current Orders, Quotes, and Inquiries

Click on an order to view its detailed status and history

Date	Transaction ID	Order Number	Current Status
3/27/2000	<u>0003</u>	800000	INVOICE
3/29/2000	2102	839400	MANUFACTURE
3/31/2000	2204	940302	ORDER

Figure 3



Order History and Tracking Information

Inquiry created 06/18/2000 at 10:18

Your Information

Customer Number	Company	Location
5008	Dow Chemical	Midland, MI

Current Order Status - Transaction 003/Order 800008

INVOICE

Invoice Date: 3/31/00

Order Detail

Material Name	Material Number	Unit of Measure	Quantity	Price Each
Widget	800003	BOX	2	2.00

Order History

INQUIRY
? Date Time Quote Number
3/25/2000 21:00 200001

QUOTE
Date Time
3/24/2000 22:15

AGREEMENT
H Date Time
3/29/2000 08:15

ORDER
Date Time Order Number
3/27/2000 10:00 800008

SCHEDULE
Date Time
3/27/2000 12:00

MANUFACTURE
Date Time Production Number Production Location Status
3/29/2000 11:34 410000 LOCAL NA

SHIP
Date Time Shipping Method Tracking Number
3/31/2000 21:00 UPS 1Z4505648930G

INVOICE
Date Time Order Number
3/31/2000 21:00 800008

Figure 4

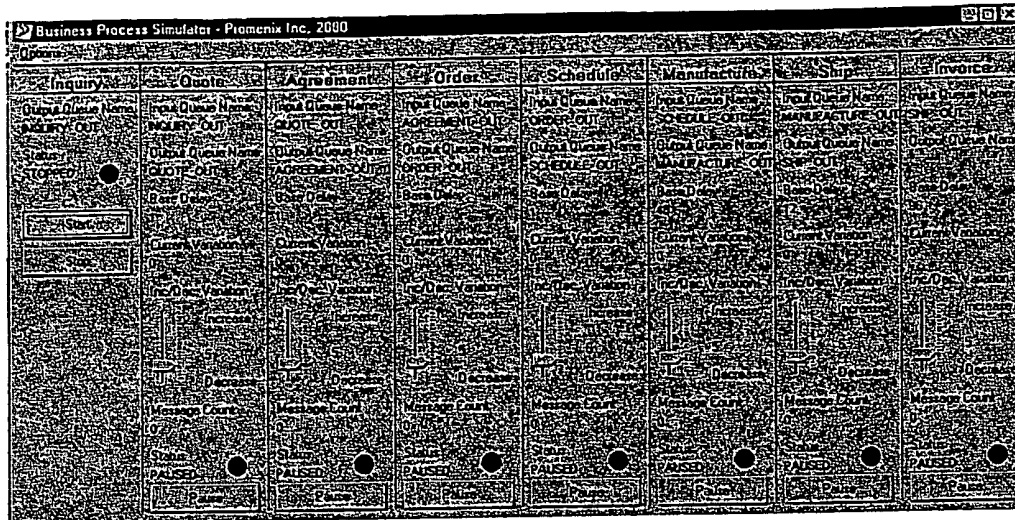
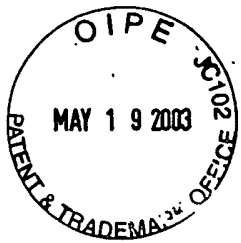


Figure 5

A screenshot of a software window with tabs "Process", "Queues", "Applications", and "Data Points". The "Process" tab is active, showing fields for "Process Name" (Order_to_cash), "Sub-process" (Agreement), and "Application" (SAP R/3).

Process Name	Order_to_cash
Sub-process	Agreement
Application	SAP R/3

Figure 6

A screenshot of a software window with tabs "Queues", "Process", "Applications", and "Data Points". The "Queues" tab is active, showing fields for "Queue Name" (QUEMGR1), "Input Queue" (INPTQ), and "Output Queue" (OUPAQ).

Queue Name	QUEMGR1
Input Queue	INPTQ
Output Queue	OUPAQ

Figure 7

A screenshot of a software window with tabs "Applications", "Process", "Queues", and "Data Points". The "Applications" tab is active, showing fields for "Source" (Seibel), "Target1" (SAP R/3), "Target2" (Marketplace), "Target3", and "Target4". Each target field has an "External" checkbox.

Source	Seibel	<input type="checkbox"/> External
Target1	SAP R/3	<input type="checkbox"/> External
Target2	Marketplace	<input checked="" type="checkbox"/> External
Target3		<input type="checkbox"/> External
Target4		<input type="checkbox"/> External

Figure 8

A screenshot of a software window with tabs "Data Points", "Process", "Queues", and "Applications". The "Data Points" tab is active, showing a list of data points: Date, Time, Cust. Number, Cust. Name, Item Num., Item Name, Price, Qty, Quotation Num, Order Num, and Order Date.

Date
Time
Cust. Number
Cust. Name
Item Num.
Item Name
Price
Qty
Quotation Num
Order Num
Order Date

Figure 9

A screenshot of a software window with tabs "Process", "Queues", "Applications", and "Data Points". The "Process" tab is active, showing fields for "Process Name" (Order_to_cash), "Sub-process" (Agreement), and "Application" (SAP R/3).

Process Name	Order_to_cash
Sub-process	Agreement
Application	SAP R/3

Figure 10

TABLE 1

PATH	FIELDS	IDENTIFIERS
B	PROCESS IDENTIFIER SUBPROCESS IDENTIFIER CUSTOMER NUMBER MATTER NUMBER QUOTE NUMBER QUANTITY PRICE AMOUNT DATE TIME	Order to cash, quote, custno, matno, quote num, qty, price, amt, date, time
C	PROCESS IDENTIFIER SUBPROCESS IDENTIFIER CUSTOMER NUMBER MATTER NUMBER QUOTE NUMBER QUANTITY PRICE AMOUNT DATE TIME	Order to cash, Agreement, custno, matno, quote num, qty, price, amt, date, time
D	PROCESS IDENTIFIER SUBPROCESS IDENTIFIER ORDER NUMBER QUOTE NUMBER CUSTOMER NUMBER MATTER NUMBER QUANTITY PRICE AMOUNT DATE	Order to cash, order, ordernum, quote num, custno, matno, qty, price, amt, date,



E	TIME PROCESS IDENTIFIER SUBPROCESS IDENTIFIER ORDER NUMBER QUOTE NUMBER PRODUCTION DATE PRODUCTION LOCATION PRODUCTION STATUS CUSTOMER NUMBER MATTER NUMBER QUANTITY PRICE AMOUNT DATE	time Order to cash, schedule, ordernum, quote num, production Number, Production date, production location, production status, custno, matno, qty, price, amt, date, time
F	TIME PROCESS IDENTIFIER SUBPROCESS IDENTIFIER ORDER NUMBER QUOTE NUMBER PRODUCTION DATE PRODUCTION LOCATION PRODUCTION STATUS CUSTOMER NUMBER MATTER NUMBER QUANTITY PRICE AMOUNT DATE	time Order to cash, mfg, ordernum, quote num, production Number, Production date, Production location, Production status, custno, matno, qty, price, amt, date, time
G	TIME PROCESS IDENTIFIER SUBPROCESS IDENTIFIER ORDER NUMBER QUOTE NUMBER PRODUCTION DATE	time Order to cash, ship, ordernum, quote num, production Number, Production date,



	PRODUCTION LOCATION PRODUCTION STATUS CUSTOMER NUMBER SHIPPING DATE MATTER NUMBER QUANTITY PRICE AMOUNT DATE TIME	production location, production status, custno, ship date, matno, qty, price, amt, date, time
H	PROCESS IDENTIFIER SUBPROCESS IDENTIFIER ORDER NUMBER QUOTE NUMBER CUSTOMER NUMBER SHIPPING DATE MATTER NUMBER QUANTITY PRICE AMOUNT DATE TIME	Order to cash, invoice, ordernum, quote num, custno, ship date, matno, qty, price, amt, date, time

